Subprocessor List

To support delivery of our products and services, Savvas Learning Company LLC may engage and use data subprocessors or other contractors with access to certain information regarding our customers. Below is a list of the identity and role of each data subprocessor. We have evaluated the subprocessors' data handling practices to ensure that they protect your information in accordance with Savvas Learning Company's policies. Please note that subprocessors will be involved only to the extent listed. This list may be updated periodically, and customers should consult this page for any changes.

Subprocessors That Perform Services for All Products

Subprocessor	Subprocessor Service	Personal Information Shared	Data Location
Amazon Web Services, Inc.	Cloud services provider	Encrypted data for performance of web-based products	United States
Google, Inc.	Cloud services provider	Encrypted data for web-based Google Classroom integration features	United States
MongoDB, Inc.	Class roster support and user data storage	Encrypted storage for user data service (Atlas)	United States
Sykes Enterprises, Incorporated	Customer service and technical support	May access customer data as needed to provide customer support services. No hosting of customer data	United States
DataDog	Cloud services monitoring & security	Receive principal data as part of their performance request monitoring that may contain PII, such as username	United States/ Canada
BrowserStack	Customer technical support	Live mode by US team on US remote devices factory reset after the session ends	United States

Subprocessors That Perform Services for Literacy Products

Subprocessor	Subprocessor Service	Personal Information Shared	Data Location
Magic Software, Inc.	Integrated software; LTI integration	Only student name would be passed to the vendor to facilitate connectivity between vendor's tools with applicable Savvas products[1]	United States
Blackboard, Inc.	Integrated software; LTI integration	Only student name and information submitted by student as part of class assignment would be passed to the vendor to facilitate connectivity between vendor's tools with applicable Savvas products[2]	United States

1   *ReadingSpot* application for literacy
2   SafeAssign plagiarism checker

Subprocessors That Perform Services for Literacy Products (continued)

Turnitin, LLC	Integrated software; LTI integration	Only student name and information submitted by student as part of class assignment would be passed to the vendor to facilitate connectivity between vendor's tools with applicable Savvas products[3]	United States
Analytic Measures Inc. (AMI)	Integrated software; LTI integration	Only student name would be passed to the vendor to facilitate connectivity between vendor's tools with applicable Savvas products[4]	United States
New Relic	Cloud service monitoring	Receive principal data as part of their performance request monitoring that may contain PII, such as username. Only kept 30 days.	United States
Sentry IO	Cloud service monitoring and error tracking	Receive principal data as part of their performance request monitoring that may contain PII, such as username. Only kept 90 days.	United States
Lucky Orange	Customer analytics & journey mapping	Receive browser page interactions with redacted text. Kept 90 days.	United States

Subprocessors That Perform Services for Science Products

Subprocessor	Subprocessor Service	Personal Information Shared	Data Location
Flinn Scientific Inc.	Integrated software; LTI integration	Generally, only student name would be passed to the vendor to facilitate connectivity between vendor's tools with applicable Savvas products[5]	United States
Labster, Inc.	Integrated software; LTI integration	Student name and username would be passed to the vendor to facilitate connectivity between vendor's tools with applicable Savvas products	United States
BoClips	Integrated software; LTI integration	Generally, only student name would be passed to the vendor to facilitate connectivity between vendor's tools with applicable Savvas products	United States
Beyond Labz	Integrated software; LTI integration	Generally, only student name would be passed to the vendor to facilitate connectivity between vendor's tools with applicable Savvas products	United States

3   *myPerspectives* plagiarism checker in TX, TN, and FL only
4   Fluency assessment software offered as part of *Reading Spot*
5   Virtual reality laboratory and supplemental activities

Subprocessors That Perform Services for Pre-K Products

Subprocessor	Subprocessor Service	Personal Information Shared	Data Location
Unite for Literacy	Integrated software; LTI integration	Generally, only student name would be passed to the vendor to facilitate connectivity between vendor's tools with applicable Savvas products[6]	United States
Teaching Strategies LLC (ReadyRosie)	Video resources	Only information voluntarily shared by parents[7]	United States

Subprocessors That Perform Occasional Development and Maintenance as Needed

Subprocessor	Subprocessor Service	Personal Information Shared	Data Location
Unicon	Consulting	No regular access to data and no data stored; however, we may occasionally provide production data as needed for cloud management consulting and migration services	United States
Cognizant, Inc.	Consulting	No regular access to data and no data stored; however, we may occasionally provide production data as needed for cloud management consulting, migration services and server support	United States
Happiest Minds Technologies Pvt. Ltd.	Consulting	No regular access to data and no data stored; however, we may occasionally provide production data as needed for cloud management consulting, migration services and server support	United States
Playpower Labs, Inc.	Consulting	No regular access to data and no data stored; however, we may occasionally provide production data as needed for production support consulting and troubleshooting	United States
LearningMate, Inc.	Software development and technical maintenance	No regular access to data and no data stored; however, we may occasionally provide production data as needed for production support for iLit products	United States

6   Parents can opt-in to optional supplemental video products, and program provides a digital bookshelf.
7   Included with Texas edition of *Three Cheers for Pre-K/Uno, dos, tres Prekinder* program only. Curated video playlist and miscellaneous content available on ReadyRosie website.